

Information in accordance to the GDPR guidelines of the European Union

## **Data protection information for customers and business partners (m/w/d) of aigner business solutions GmbH**

The protection of your privacy is an important concern for aigner business solutions GmbH, which we take very seriously. Therefore, we would like to let you know what data we collect and use, when and for what purpose.

### **Gender inclusion note**

The following text includes gender specific terminology e.g. in the form of pronouns. We refrained from stating all gender categories for enhanced readability. Please note that the content is to address people of any gender.

### **Controller responsible for data processing**

aigner business solutions GmbH  
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Germany  
Phone: +49 (0)8505 91927-0  
E-mail: [info@aigner-business-solutions.com](mailto:info@aigner-business-solutions.com)

### **Scope of application**

The information on data protection provided here serves to clarify the nature, scope and purpose of the collection and use of personal data by the controller "aigner business solutions GmbH", represented by managing director Mr Rainer Aigner, Goldener Steig 42, 94116 Hutthurm, Germany, Phone: +49 8505 91927-0, E-Mail-Address: [info@aigner-business-solutions.com](mailto:info@aigner-business-solutions.com). The legal basis for data protection can be found in the General Data Protection Regulation (GDPR), the new Federal Data Protection Act (BDSG) and the Digital Services Act (DSA).

Further information can be found in the online privacy policy (<https://aigner-business-solutions.com/en/privacy-policy/>) of aigner business solutions GmbH.

### **Handling of personal data**

Personal data is information that relates to an identified or identifiable natural person (data subject).

The processing of such data is lawful only if at least one of the following conditions is met:

- the data subject has consented to the processing of personal data relating to it for one or more purposes (e.g. declaration of consent for promotional communication),
- the processing is necessary for the performance of a contract or for carrying out pre-contractual measures (closed contract, complaints processing and warranty claims, delivery of products, remote maintenance),
- the processing is necessary for compliance with a legal obligation of the controller (e. G. data transmission to authorities),

- the processing is necessary to protect the legitimate interests of the controller or of a third party and is not overridden by the opposing interests of the data subject (e. G. data transmission to debt collection agencies, lawyers, video surveillance).

### **Description of the affected data subject(s) and the affected data or data categories**

We process your personal data for the purposes of performing contractual procedures properly and for the purpose of initiating contracts, and due to the company's legitimate interests and legal obligations.

### **Use of data for the purpose of aigner business solutions GmbH**

- Personal data, e. G. first name and surname, addresses of our customers, business partners and interested parties for the purpose of an orderly performance of contract and for the purpose of billing acc. to Art. 6 (1)b (Initiation of contract, Contractual performance) GDPR
- Contact data, e. G. phone number, fax number, mobile phone number, e-mail-address of customers, business partners and interested parties for the purpose of an orderly performance of contract acc. to Art. 6 (1)b (Initiation of contract, Contractual performance) or Art. 6 (1)a (Declaration of consent) GDPR
- Master contract data, e. G. documentation of orders, tax identification number, VAT ID of customers, business partners for the purpose of an orderly performance of contract acc. to Art. 6 (1)b (Initiation of contract, Contractual performance) GDPR
- Billing data, e. G. bank accounts for the purpose of an orderly performance of contract acc. to Art. 6 (1)b (Initiation of contract, Contractual performance) GDPR
- Other data, e. G. supplier data / creditor data (IT service, consulting services, forwarders) for the purpose of an orderly performance of contract acc. to Art. 6 (1)b (Initiation of contract, Contractual performance) GDPR

### **Video surveillance**

Parts of our premises are being protected by a video surveillance system. The data storage and processing of those data gained are being handled acc. to Art. 6 (1)f GDPR by the lessor. Because of repeated cases of vandalism and theft on the site, there is a legitimate interest to run a video surveillance system there.

Data processing based on Art. 6 (1)f GDPR is necessary for the purposes of the company's legitimate interests only, except where such interests are overridden by the interests or fundamental rights and freedoms of the data subject which require protection of personal data.

The so-processed data are being saved for a period of 14 days. During this time, it will be evaluated and, usually, in the following, erased. A longer period of data storage can lead to the purpose of criminal prosecution.

### **Transmission of data to recipients**

The transmission of data occurs for the purpose of an orderly performance of contract, an initiation of contract and for the purpose of the company's legitimate interests:

- For the purpose of an orderly contractual performance acc. to Art. 6 (1)b GDPR, we transfer your data, e. G. to banks, forwarders, remote maintenance software.
- Furthermore, we transfer your data to authorities, in case we are legally obligated acc. to Art. 6 (1)c GDPR.
- The transmission occurs because of a legitimate interest acc. to Art. 6 (1)f GDPR to, e. G., lawyers, tax consultants etc. for the purpose of pursuing our legal interests.
- The transmission of data to arbitration bodies for the purpose of settling extrajudicial agreements occurs according to your given declaration of consent acc. to Art. 6 (1)a GDPR.
- Data processing on the basis of Art. 6 (1)f GDPR may only occur, as long as it is necessary to protect the company's legitimate interests and is not overridden by the fundamental rights and freedoms of the data subjects which require protection of personal data.

### **Description of groups of origin**

For the purpose of contacting as well as contract initiation, and only if necessary, sales partners transfer your personal data (first name, surname, phone number, mobile phone number, e-mail-address) to us (acc. to Art. 6 (1)b GDPR).

### **Transfer of personal data to a third country**

As a matter of principle, personal data is not transferred to a third country. Should this nevertheless be the case, the transfer of data is regulated on the basis of an appropriateness decision (e. G. Canada), by consent, binding corporate rules or EU standard data protection clauses concluded between the parties.

### **Rule periods for the erasure of personal data**

Personal data will be erased after the expiry of the legal and contractual retention periods in accordance with § 257 Handelsgesetzbuch (code of commercial law) and § 147 Abgabenordnung (tax code). If personal data is not subject to any retention periods, it will be erased as soon as the purposes mentioned above no longer apply.

### **Right of access**

The data subject has the right to request access to information from the controller as to whether and what personal data relating to it is being processed.

For this purpose, aigner business solutions GmbH will provide an overview of the processing purposes, the categories of data processed and the respective recipients or categories of recipients.

### **Rights of rectification, erasure and restriction of processing**

In accordance with Art. 16 of the GDPR, the data subject has the right to request, that inaccurate personal data concerning it, will be corrected without delay. Taking into account the purposes of

the processing, the data subject also has the right to request the completion of incomplete personal data.

According to Art. 17 of the GDPR, the data subject has the right to demand from aigner business solutions GmbH, that personal data concerning it will be erased immediately, provided that no other legal requirement prevents the erasure.

Pursuant to Art. 18 of the GDPR, the data subject has the right to request that the processing will be restricted if

- the accuracy of the personal data is being disputed,
- the processing is unlawful and the data subject refuses the erasure of the personal data and requests instead a restriction of its use,
- the controller no longer needs the personal data for the purposes of processing, but the data subject needs it in order to assert, exercise or defend legal claims,
- the data subject objects to the processing in accordance with Art. 21 of the GDPR.

### **Right of withdrawal**

The data subject has the right to revoke his consent at any time. The revocation of consent does not affect the lawfulness of the processing carried out on the basis of the consent until revocation.

### **Right of objection**

**The data subject has the right to object, at any time, to the processing of its personal data. aigner business solutions GmbH will then no longer process the personal data unless it can prove compelling reasons worthy of protection that outweigh the interests, rights and freedoms of the data subject.**

### **Right to lodge a complaint**

Every data subject who considers that the processing of his personal data contravenes this regulation, has the right to lodge a complaint at a competent supervisory authority.

### **Data protection officer**

We have appointed a data protection officer who works for aigner business solutions GmbH in accordance with Art. 37 ff et seq. of the GDPR:

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### **Up-to-dateness of the data protection information**

The constant developments in the field make it necessary to adapt our data protection principles from time to time. We reserve the right to make appropriate changes at any time.

Last updated 08/2024